

SeaWorld Parks & Entertainment Reservation System

SeaWorld Parks & Entertainment have introduced a reservation system for customers wishing to attend the parks in 2020.

However, the e-ticket voucher that you are to be issued with from Attraction World for your customers **will not require them to reserve their space at the parks in advance.**

On the days they wish to attend the parks (SeaWorld, Aquatica, Busch Gardens) they simply have to take their e-ticket voucher to Will Call / Guest Services (as they normally would) where they will be provided with a ticket that permits access to the park that day.

They will retain their e-ticket voucher to use on subsequent days in other SeaWorld Parks & Entertainment parks; each time they take it to Will Call / Guest Services and will be provided with their entrance ticket.

Your customers are guaranteed entry to the parks and do not have to reserve their space before they travel to Florida.

Your customers do need to ensure that the parks are open on the day they wish to attend. This information will be available here:

For SeaWorld Orlando, head to:

<https://seaworld.com/orlando/tickets/reservations/>

For Aquatica, Orlando, head to:

<https://aquatica.com/orlando/tickets/reservations/>

For Busch Gardens, Tampa, head to:

<https://buschgardens.com/tampa/tickets/reservations/>

My customer has an experience booked (dining, animal interactions). What do they do?

Advise Will Call / Guest Services on arrival at the parks.

My customer is a guest with a Discovery Cove reservation – how can they use their admission to Aquatica, Busch Gardens (if purchased Ultimate Discovery Cove ticket) and SeaWorld?

Take their Discovery Cove e-ticket voucher to Will Call / Guest Services at SeaWorld, Busch Gardens, or Aquatica on arrival at the park. They will issue your customer with a ticket for park entrance.

Can my customer visit two parks in the same day?

In order to allow as many guests as possible to experience the parks, SeaWorld Parks & Entertainment are currently not allowing guests to visit two parks on the same day.

What does my customer need to take to access the parks?

Guests visiting will need to take their original e-ticket voucher and their photo ID for entry.